

Volunteers Charter

We believe that:

- Volunteer involvement should be recognised, valued and supported
- Volunteers should be enabled to support other volunteers
- Every volunteering opportunity should have a valid role description
- Organisations who use volunteers should work with volunteers in a positive fashion
- Organisations should be encouraged to offer choice in volunteering roles
- Volunteers should have the ability to progress and develop in their roles
- People of all ages, backgrounds and ethnicities, where appropriate, should be encouraged to volunteer
- Volunteers should not be used to replace paid staff
- Organisations should provide out of pocket expenses to all volunteers
- Organisations should ensure, wherever possible, that sufficient time and resources are available for the training of volunteers and that this training is tailored to the individual's needs and abilities
- Volunteers should have increased involvement within organisations to encourage ownership and responsibility and so as to recognise volunteers as active stakeholders
- The mutual benefit of volunteering should be actively promoted to:
 - Volunteers
 - Organisations
 - Service users



Stronger Kent Communities

*A leading provider of support for the
voluntary sector in Kent*